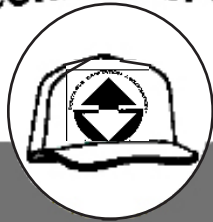


The Portable Sanitation Association International Announces the . . .

Service Technician of the Year



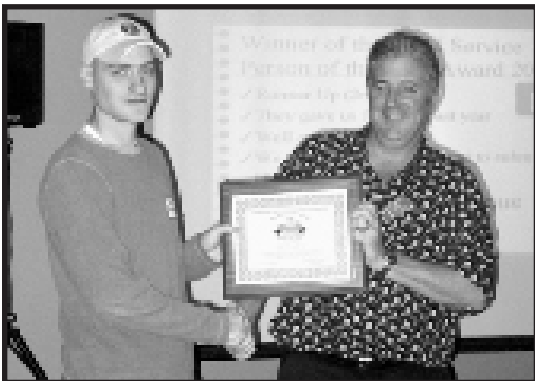
2003 Winner

John Piotrowski; Mr. John of Pittsbrgh; Received the First Place Service Tech Winner for 2003. The award and \$1,000.00 check was presented at the Convention and Trade Show in Valley Forge, Pennsylvania.

First and foremost I would like to thank the PSAI for selecting me as Service Tech of the Year. It was a great honor for me. I have told all my customers and now they want my job.

It's not the cleanest job but it is the job I had for eighteen years and I'm keeping it! I would like to thank Lynn and Michael McCarthy, the nicest people ever to work for, the Mr John Company, and all my fellow employees for putting this together for me. I also want to especially thank Red Smith for keeping the award a secret from me; many people were congratulating me before the award was presented and Red kept telling them that they were mistaking me for the winner who was from Mr John of New Jersey. His effort was successful because when they called my name that morning I was shocked. My biggest thanks however must go to my customers. I get along with each and every one of them; they are easy to talk with and they laugh at my jokes too. They always take me along to their next job, keeping me busy and busy is how I like to be. We are the number one portable toilet company in our area and I want to do my part in keeping us in that position.

*John Piotrowski
Mr. John of Pittsburgh*



2nd Place Winner

Ron Inman (R), presented Pat Donohoue (L); Northwest Cascade; Puyallup, Washington with the 2003 Runner-Up Service Tech Award

I take great pride in taking care of all customers big and small. It is very rewarding for me to exceed customers' expectations. I try to leave each customer with the impression that we have done everything possible to please them.

I feel that my services and dealings with the customer are a direct reflection on me and the company that I work for.

Thank you for the peer recognition. I really believe that the being involved with the PSAI has helped our company do a better job and be a better company.

*Pat Donohoue
Northwest Cascade (Honey Buckets)*

The PSAI Service Tech Award is to acknowledge that Service Technicians have a great influence on the success of our industry.

By demonstrating behaviors that actively embody the highest standards of our industry and reduce the likelihood of injury to themselves and others, they contribute not only to human values, but to the overall health and safety of the industry.

The PSAI members and the Board of Directors wish to extend their congratulations to John and Pat.