

The Worker's Compensation – Return to Work Riddle:

“Why do some WC claimants with severe injuries go back to work, while others with minor injuries do not?”

Title: **Solving the *Return to Work Riddle* for
Worker's Compensation Claimants**

Program Goals ~ Prepare the participants to:

- } Understand the value of a Return to Work Program for worker's compensation cases
- } Increase the likelihood an employee will return to work in a safe and timely manner
- } Apply strategies to reduce the impact of worker's compensation injuries

Target Audience ~ Brokers and representatives from small to medium size employers

Agenda and Content:

Registration and Continental Breakfast

7:30 – 8:30

Welcome & Introduction ~ *Creating the RTW Dividend*

8:30 – 9:00

- } Suggested Presenter: Senior AmeriHealth Officer (e.g. Mark Adams)
- } A 10 minute Intro illustrating the value of having a well developed RTW Program for Worker's Compensation cases can be developed
- } Introduction of program presenters

Motivational Speaker – Bernie Parent

9:00 – 9:30

Presentation 1 **The Why!** ~ *Creating Your RTW Program (Young)*

9:30 – 10:30

- RTW Program Corporate Best Practices – What works and what doesn't
- Key elements in a Return to Work Policy (Expectations, roles)
- Key practices in a RTW program (e.g. RTW planning, transitional work)
- What type of RTW model program fits your organization (focus on small to medium size employers)
- Developing, Educating & Coordinating Return to Work Partners (e.g. Employee, co-workers, healthcare providers, supervisors and union)
- Evaluating Your RTW Program – Determining your RTW Dividend

Break

10:30 – 10:45

Presentation 2 **The How!** ~ *Solving the RTW Riddle (Mitchell)*

10:45 – 11:45

- Build the RTW plan with clear expectations as part of the initial WC treatment plan
- Enhance RTW Success through the identification and removal of barriers
- Accurately Measure & align work capacity and readiness to return to work (FCE's)
- Communicating with the medical provider & claimant (What questions to ask, what information to offer and what guidance the employer should receive)
- Develop the incremental steps back to work
- (RTW date – What to expect the week before, the first day, the week after!
- Dealing with the employee who appears to be less than motivated to RTW.

Presentation 3 Employer WC ~ RTW Roundtable

11:45 – 12:15

- Two or three representatives from small to medium size employers discuss their RTW programs. Session will have a moderator to invite questions from the participants

Summary and Adjourn

12:15 – 12:30



From the Northeast:

Take the New Jersey Turnpike South to Exit 6. Follow the Exit to the Pennsylvania Turnpike West to Exit 326. After the toll plaza, take the third right, Exit 328 (Route 202 North - King of Prussia). The Hotel is one mile on the right.

From the South:

Take 95 North to Route 476 North (Exit 7). Take Exit 326 (76 West - Valley Forge) off 476 North. Then take Exit 328 (202 North - King of Prussia). The Hotel is one mile on the right.

From the East:

Take the Atlantic City Expressway to Route 42 to the Walt Whitman Bridge. Follow 76 (Schuylkill Expressway West) to Exit 328. Follow the exit signs to Route 202 North - King of Prussia. The Hotel is one mile on the right.

From the West:

Take the Pennsylvania Turnpike to Exit 326. After the toll plaza, take the third right, Exit 328 (Route 202 North - King of Prussia). The Hotel is one mile on the right.

From the Philadelphia International Airport:

Take 95 South to Route 476 North (Exit 7). Take Exit 162 (76 West - Valley Forge). Then take Exit 328 (202 North - King of Prussia). The Hotel is one mile on the right.

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